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SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.		
10/799,712	03/15/2004 RULE	379	2614	JPC-004		
APPLICANTS Lizhi Ma, Newark, DE; Shane P. Pederson, Oak Park, IL; Wilson Khaemba, Newark, DE; Hui Wang, Bear, DE; Guru Kurubarahalli, Wilmington, DE; Gary Ulrich, West Trenton, NJ; Nitin Dhir, Wilmington, DE; Djovana Shkreli, Westerville, OH;						
** CONTINUING DATA ***** This application is a CIP of 10/286,767 11/04/2002 PAT 6,714,642 [K.N.N] which is a CON of 09/349,960 07/09/1999 PAT 6,553,113						
** FOREIGN APPLICATIONS *****						
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/28/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /KHA/ N NGUYEN/ Acknowledged Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY DE	SHEETS DRAWINGS 15	TOTAL CLAIMS 27	INDEPENDENT CLAIMS 8
ADDRESS GOODWIN PROCTER LLP 901 NEW YORK AVENUE, N.W. WASHINGTON, DC 20001 UNITED STATES						
TITLE System and method of intelligent call routing for cross sell offer selection based on optimization parameters or account-level data						
FILING FEE RECEIVED 1456	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			